

Power UP

Digital Transformation for Resource Management

June 11, 2025

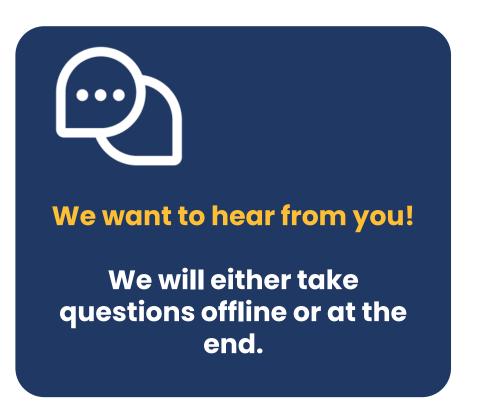
Thanks to Our Sponsor:



Agenda

Digital Transformation for Resource Management

- 01 Introduction
- 02 RMI Perspective
- O3 Featured Speaker: Wade Little
- 04 RMI Updates



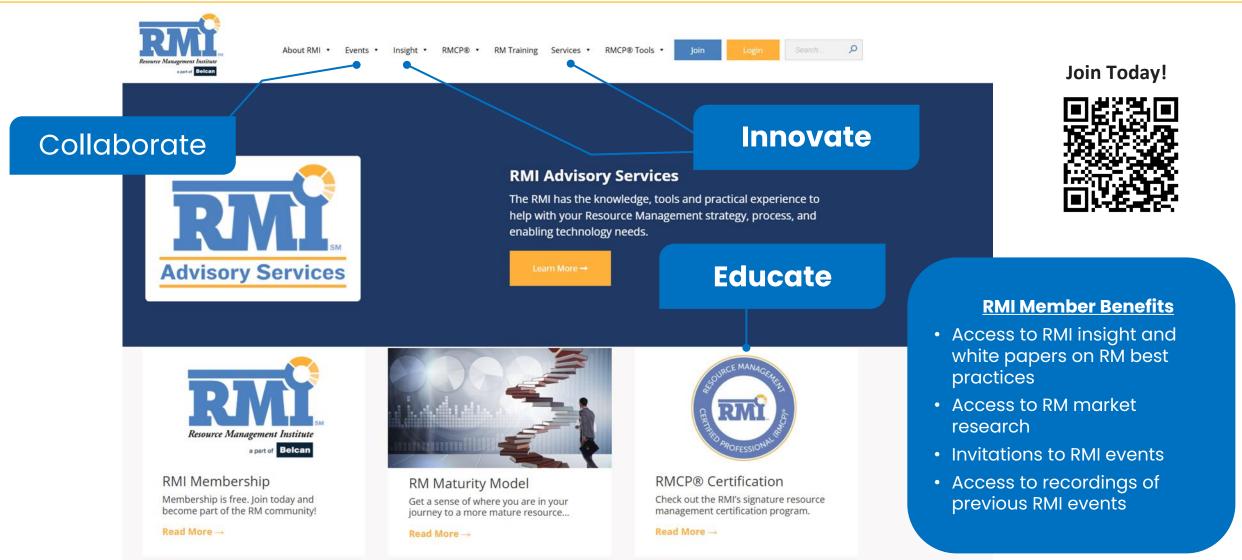


Dedicated to the advancement of resource and workforce management education, thought leadership, best practices, and standards



ESTABLISHED IN 2016

Welcoming New Members: Join the RMI!



www.resourcemanagementinstitute.com



Digital Transformation for Resource Management





Wade Little
Partner and Practice Leader
RTM Consulting

Wade Little is the Technology Practice Leader for RTM Consulting. Wade has a proven track record of helping organizations solve business problems using technology and has extensive experience in IT strategy, project and program management and technology implementations.

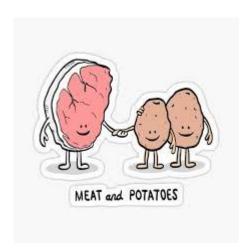
Wade joins RTM Consulting from MicroStrategy where he was Senior Director of IT and Enterprise Project Management Office. At MicroStrategy, he helped transform and modernize the business application infrastructure to cloud-based applications, enabling a more nimble and agile IT service. He led numerous projects including SalesForce CRM, Eloqua Marketing Automation, Kimble PSA, Cornerstone LMS, Xactly Variable Compensation, SmartRecruiters, and a variety of other projects. Prior to MicroStrategy, Wade was the Director of IT Strategy for NII Holdings where he developed the IT strategy for a >\$100M finance transformation initiative.

His professional experience also includes program management and consulting roles at IBM, PwC, Ernst & Young and EDS. Here, Wade led a number of strategic technology programs and projects focused on revenue and profit contribution. Wade holds an MS in Management of Information Technology from the McIntire School of Commerce at the University of Virginia, and a BS in Quantitative Business Analysis from Louisiana State University.

Trends in Resource Management Technology



Al is unlikely to completely replace knowledge workers in the foreseeable future, but it will significantly transform their roles, automate certain tasks, and augment their capabilities.



While AI is all the buzz, most companies and RM's are just trying to use technology to do the basics – the meat and potatoes – of Resource Management

RM Technology – just the basics



Resource Schedule

A view into all or a group of resources and their schedule; ability to slice and dice



Staffing

Match supply and demand; ideally with some recommendations or ranking



Skills

At minimum a way to capture basic skills and rating of that skill (used in conjunction with staffing)



Capacity plan

Reports or dashboards that can show how much supply is available compared to the demand – demand being backlog plus pipeline

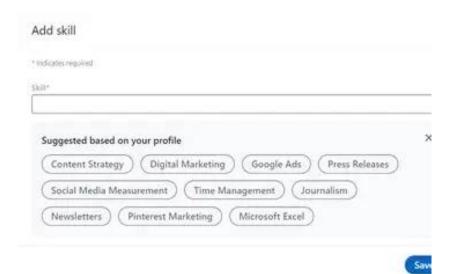
How can Al help Resource Managers



Profile / Skills Management

Resume parsing, skills adjacency, auto-update after project completion. Production of resource resume or BIO for customer opportunity. Surfacing profiles / skills / capabilities / experience for sales team, linkage to development plans





U 8 1-12 Key-Maker Ave (Ad Social Media Netw MATLAB
 Microsoft Excel Interpersonal Skills
• Teaching Training
 Leadership and loyalty · HTTP essential training Customer service specialist course English (Native)
 Arabic (Intermediate)

First Last

Engineering/Commerce Student at Some University

Professional Statement

I'm currently an undergraduate tertiary student who is eager to take on new challenges and opportunities. I have past leadership experiences and have the drive and motivation to be an effective worker inside a professional work environment

Career Experience

Self-Employed

Freelance Tutor (Self – Employed)

April 2017 - January 2020 (2 years 10 months

During the past couple of years, I tutored struggling students in grades 7 - 12 in Mathematics and Physics as a self-employed individual in exchange for funds. I helped many students:

- · Boosted the students marks by 20% 40% at the end of each semester
- Taught them effective study methods.
- Helped utilise their exam preparation skills · Encourage and motivate their learning.
- Volunteering Positions

Fundraiser (Salvation Army, UNHCR)

- After my HSC examinations. I volunteered at NGOs as a fundraiser. The the organisation's goals in the community.
- Technology Teaching Volunteer (Some Council Library)

At my local library, I volunteered in a program for students to teach technological illiterate individuals on how to do basic and fundamental functions with their computers and smart phones.

Education

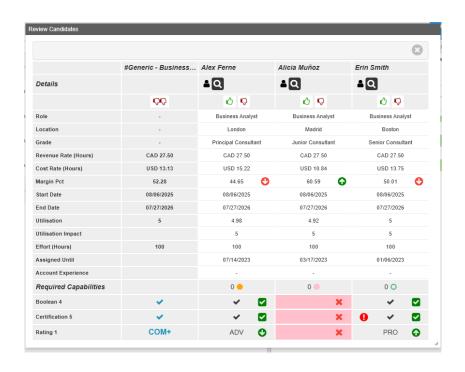
- Bachelor of Engineering/Bachelor of Commerce, Electrical and Electronics Engineering · (2020 2025) Some High School
- High School Diploma · (2013 2019)

How can Al help Resource Managers



Staffing Automation / Enhanced Staffing

Automated staffing for non-strategic roles; insights and analytics to help make optimal staffing decisions, quick comparisons, top candidates; recommendations across a team or organization based on configurable criteria





How can Al help Resource Managers



Alerts and Notifications

Automatic notification of schedule change/conflict; alert when capacity of a role is low; alert when there's a high-risk project where scheduling may be impacted







Things to Consider



Process and Organization

Technology is not a silver bullet. Without the right processes and supporting organization, technology will just help you do bad things faster.

02

Changing role of RM

How does Al and automation impact the role of RM? Ideally, this can help to make you a more strategic player in the organization.

03

Al as a skill or resource

As consultants continue to develop their own Al competencies, how does that factor into staffing and pricing. What about agents and bots?



Upcoming Events and Training



Advancing the Journey to Resource Management Excellence

September 23 and 25, 2025



Presented by the Resource Management Institute

- 6th Annual Virtual Event
- Delivered in two mini-events
- · Features keynotes, topical breakouts and panel discussions
- New this year RMI Connections virtual round table discussions

Registration **Opening Next Week!**



First-of-its-kind certified professional skills development program for:

Resource Managers

- 3-day classroom, online instructor led sessions (2) hrs. each), and on-demand format
- Interactive lectures, practical case study exercises
- Certification exam
- RMCP® credential for two years



Upcoming RMCP® Class Schedule

Virtual Instructor-Led (Online)

- Starts July 22 (Tues/Thurs)
- Starts October 15 (Wed)
- Starts December 2 (Tues/Thurs)



Classroom

August 19-21 Cincinnati, OH

On-demand version available 7 x 24



Register Today!



Register today at:

http://resourcemanagementinstitute.com/apply/

Thanks to Our Sponsor

Kantata

Kantata takes professional services automation to a new level, giving people-powered businesses the clarity, control, and confidence they need to optimize resource planning and elevate performance. Kantata's purpose-built cloud software is helping over 2,500 professional services organizations in more than 100 countries focus and optimize their most important asset: their people.

By leveraging the Kantata Cloud for Professional ServicesTM, professionals gain access to the information and tools they need to win more business, ensure the right people are always available at the right time, and delight clients with project delivery and outcomes.

Visit <u>www.kantata.com</u> to learn more.



Thank You

Resource Management Institute

Info@ResourceManagementInstitute.com