



IGNITE

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Indianapolis, IN

The 2026 Resource Management Global Symposium comes at a moment when services organizations are stepping into a new age of resource management, fueled by smarter tools, richer data, and evolving delivery expectations. This year's theme, Igniting the New Age of Resource Management, captures the excitement of what's ahead, highlighting how more intelligent approaches to forecasting, capacity planning, and workforce optimization are reshaping the discipline. Dynamic keynotes, interactive panels, and deep-dive breakouts will spark fresh thinking and practical strategies, while the Tech Expo offers hands-on access to leading PSA, PPM, and RM platforms. If you're ready to ignite what's next, RMGS is where it begins. [Learn more and register today.](#)



What's driving - and dragging - firm growth: *The resource leader perspective*

Professional services firms are pushing for efficient, sustainable growth, yet internal friction often slows progress. Our research with 400 senior leaders revealed four blind spots—revenue planning, visibility, talent retention, and technology enablement—while a companion survey with the Resource Management Institute uncovered how those same issues show up in daily delivery. Resource leaders highlight gaps in forecasting, capacity insight, workload balance, and connected data that directly impact performance and retention. Their perspective brings the growth agenda down to ground level, revealing where strategy and execution diverge and what firms need most: trusted data, modern tools, and stronger alignment. [Read the full article.](#)



3 ways resource leaders can ensure they're always ready to assemble the ideal team

Every RM knows the feeling: a project lands in your lap, the timeline is aggressive, and suddenly you're scrambling to figure out who's available, who has the right skills, and whether you can actually staff it without burning someone out or blowing the margin. You make it work, but just barely. That's reactive resourcing, and for a lot of organizations, it's not the exception. It's the operating model. But the chaos of reactive resourcing compounds over time. Every last-minute staffing decision creates downstream risk that quietly erodes the trust that clients and employees place in your organization. The longer this cycle goes unaddressed, the harder it becomes to break. The good news? You can break it. This article explores how. [Read the full article.](#)



Why a Skills-First Approach is the Future of Utilization

For decades, utilization has been the north star of resource management. As a former Head of Resourcing at KPMG, I know firsthand that it's the metric most leaders look to when measuring productivity and profitability. But the way we've measured utilization hasn't kept up with the realities of today's workforce. This can create a "utilization paradox", a scenario where teams are running at a very high utilization, but the firm is still struggling with skill shortages, high turnover, and even mediocre client outcomes. The traditional model rewards people for simply being busy and filling out timesheets, often overlooking the quality of work, the individual's career aspirations, and whether they're even the right person for the job. [Read the full article.](#)



RMCP® Spotlight: Jody Townsend

Meet Jody Townsend, our Q1 2026 RMCP® Spotlight! Jody is the Senior Manager and Advisory Service Line Leader at CohnReznick Advisory LLC, where she found her passion for resource management after exploring multiple areas of the business. She loves helping people grow and improving processes that elevate RM's impact. Jody is especially proud of leading the development of a KPI framework that strengthened data-driven decisions across the firm. Outside of work, she embraces Colorado life through hiking, biking, and paddleboarding; and her calm, positive presence hides a competitive streak that drives her to help her team shine. [Learn more about Jody!](#)



INSIGHTS

The RMI conducts short research surveys to help professionals compare and contrast their resource management operations to their peer groups. Survey input is then turned into research reports. Click below to check out our current survey and recently published research reports:

Take our current survey: [Economic Impact and Value of Effective Resource Management](#)

Check out our market research reports:

- Q1 2026 - [Inhibitors to Effective RM](#)
- View previous [RMI market research reports](#)

EDUCATION



The RMI hosts quarterly educational webinars (Power UPs) on resource and workforce management related topics. These 30-minute sessions provide practical insights on key industry topics, designed for busy professionals. Each session features expert-led presentations and actionable takeaways, to support continuous learning in a convenient, time-efficient format

Register for Our Q2 Power Up: [Capture, Perfect, Automate: Getting Demand Data Right](#)

Catch up on our previous Power Up sessions:

- Q1 2026 - [Resource Management Excellence](#)
- View previous [RMI Power Up Sessions](#)



RMCP® Program Upcoming Classes

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