



## 2024 Resource Management Global Symposium Highlights

The RMI held its fifth annual Resource Management Global Symposium on April 23-24, 2024, at the JW Marriott in Indianapolis, IN.

This year's symposium was far and away the RMI's largest symposium and was a tremendous success! The event featured a dynamic program covering a diverse range of topics that offered attendees a wealth of insight and perspective into modern resource management practices, valuable networking opportunities, and a glimpse into the future of resource management. RMGS not only highlighted the critical importance of resource management in today's business landscape, but also underscored the need for continuous innovation and adaptation in the field.

## KANTATA™

### Two Birds, One Stone: Optimizing Capacity Planning and Revenue Forecasting Through a Holistic Approach

In the intricate ecosystem of professional services, where every project demands a unique blend of talent, the significance of accurate forecasting cannot be overstated. Imagine a firm with a 20-person resource pool endeavoring to staff two projects with seven open roles. That doesn't sound that daunting at first glance, right? But the permutations for resourcing models soar beyond imagination, eclipsing a staggering 300 million possibilities!

### Supercharging Resource Management With AI



**kytes**  
by ProductDossier

Knowledge industries, like the IT industry, deliver projects or services involving various digital technologies to their clients in diverse industries and institutions. Hundreds or thousands of people with highly specialized skills and domain knowledge work on these projects. Operations of large IT companies take place in many locations across the globe.

## RMCP® Spotlight

Beth Hunter, Resource Experience Management (REM) Leader, Rehmann is our RMCP® Spotlight. Beth talks about her biggest resource management challenges to-date, qualities she believes make a good resource manager, and how the RMCP® certification course provided her with "invaluable tools and insights" that she's integrated into her role and team's operations.





a part of Belcan

October 1 and 3, 2024



Registration is now open for the fifth annual RMI Connect! Our unique virtual forum, focused on helping service delivery teams improve resource and workforce management, will be held **October 1 & 3** in two mini-events that will explore leading practices, tips, and techniques to help your journey to achieving Resource Management Excellence.

**Register today and take advantage of our early bird pricing.**

## RMCP® Program Upcoming Classes

Set yourself apart with a certification in resource management.

**Register today and save with early bird pricing!**

**In-person Certification**

**Online Certification**

**On-demand Certification**



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## Utilization

One all-important metric for human capital-intensive service businesses is the utilization metric. The data collected from this survey builds on prior research regarding trends and best practices in managing resource utilization, including structure of the metric(s), implementation, use and reporting, and automation tool support for tracking and reporting utilization of human capital.

**It only takes a few minutes to complete the survey and participants will receive a complimentary copy of the**



## Delivering Career Development Opportunities and Career Paths for Resource Managers

Demand for talented Resource Managers continues to be on the rise, making resource management a competitive and fast-growing profession. As the profession matures, the need persists for improvement in how organizations deliver career development opportunities for RMs. Making progress in this area will go a long way towards helping reduce the turnover/churn the RMI is seeing with RMs across the industry. With fresh market research from the RMI to share, we will discuss how to develop career development opportunities and career paths for Resource Managers. RMCPs can earn .5 PCU credit for attending the webcast.

**Register Now!**

