

## Introducing the Resource Management Academy

The RMI is excited to launch the Resource Management Academy! Built specifically for the resource and workforce management community, the Academy delivers practical training, proven tools, and real-world skills. It's about leveling up careers, boosting impact, and giving organizations a competitive edge. Resource management has never been more important—now's the time to get ahead. [Learn more!](#)



## When People, Processes, and Projects Fall Out of Sync

Every business runs on three fundamental engines — people, processes, and projects.

When these three are in sync, the organization thrives. But when they fall out of balance, cracks start appearing:

- Deadlines slip
- Costs spiral
- Employees burn out

In today's fast-moving and unpredictable world, these cracks are no longer occasional — they've become routine challenges for many service businesses.

[Read the full article.](#)



## The Capacity Equation Is Changing: Are You Ready?

The capacity equation in professional services is shifting from scaling headcount to scaling impact, with AI agents joining human teams to drive non-linear growth. Resource managers now face the challenge of orchestrating a hybrid workforce, balancing people and AI while ensuring transparency, profitability, and client trust. Success will require optimizing utilization across humans and agents, packaging outcomes into reusable assets, understanding AI's economics, and adopting new metrics like revenue per head to measure scalable value creation. [Read the full article.](#)

## RMCP® Spotlight: Amy Little

Meet Amy Little, Resource Management Lead at Indelible Solutions, our Q3 RMCP® Spotlight! Amy spoke at RMGS earlier this year on Skill Criticalness and its Impact on Capacity Planning. She recently followed that up with an interesting article published on the RMI's website. [Check it out!](#) Amy's career in RM began unexpectedly when her CEO tapped her to help launch a workforce strategy department, recognizing her as the go-to person for how the business really worked. She shares what makes a strong resource manager and also opens up about one of her biggest challenges. By listening, analyzing data, and proving quick wins, she turned skeptics into champions and successfully managed staffing for 120+ consultants. Outside of work, Amy finds balance through running—her version of meditation—and cooking, where she's recently mastered homemade pasta. [Learn more about Amy!](#)



Advancing the Journey to  
Resource Management Excellence

## RMCP® Program Upcoming Classes

Set yourself apart with a certification in resource management.

Register today and save with early bird pricing!

**In-person Certification**

**Online Certification**

**On-demand Certification**



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RMI Connect 2025 is in the books! Our annual conference brought together resource management leaders from across the industry for two days of learning, collaboration, and connection. From thought-provoking keynotes to interactive roundtables, attendees explored new strategies and shared best practices to advance resource management maturity. If you couldn't join us this time—or want to revisit highlights—you can check out more about the event [here](#).



## Insight

The RMI conducts short research surveys to help professionals compare and contrast their resource management operations to their peer groups. Survey input is then turned into research reports. Check out our current survey and recently published research:

**Take our current survey:** [RM Automation](#)

**Check out our 2025 market research reports:**

- [RMO Organizations](#)
- [The Profession of RM/RM Leader](#)
- [Skills Tracking and Management](#)

## Education



The RMI hosts quarterly educational webinars (Power UPs) on resource and workforce management related topics. These 30-minute sessions provide practical insights on key industry topics, designed for busy professionals. Each session features expert-led presentations and actionable takeaways, to support continuous learning in a convenient, time-efficient format

**Register for Our Q4 Power Up:** [AI in Resource Management](#)

**Catch up on recordings of our 2025 Power Up sessions:**

- [RMO Charter](#)
- [Digital Transformation of RM](#)
- [Career Paths in RM](#)