



Insights, Innovation, and Impact from RMI Connect 2026

RMI Connect 2026 delivered two days of thought-provoking insights, practical strategies, and forward-looking innovation. Attendees explored how leading organizations are transforming Resource Management into a strategic driver of business performance while embracing the data, intelligence, and AI capabilities shaping the future. Through inspiring keynotes, RMI member-led breakouts, interactive discussions, and AI-in-Action showcases, participants left with new ideas, valuable connections, and actionable approaches for advancing Resource Management Excellence. If you couldn't join us this time, or want to revisit highlights, you can check out more about the event [here](#).

Kantata

Beyond AI Staffing: What it Will Take to Build the Case for Where Your Workforce Goes Next

Resource managers are increasingly being asked to make critical capacity decisions in an environment shaped by uncertain demand, evolving skills requirements, and the growing influence of AI. While much of the conversation around AI focuses on staffing efficiency, the larger challenge is developing the intelligence needed to make confident, forward-looking decisions. This article explores why better forecasting, skills intelligence, scenario modeling, and visibility into both human and agent capacity will be essential for organizations seeking to move beyond reactive staffing and build a stronger case for future capacity investments. [Read the full article.](#)



Stop Rebuilding Your Skills Strategy: The Demand-Led Playbook

Most professional services firms are trapped in a costly cycle of "skills debt," investing millions in static taxonomies that go obsolete before the ink dries. When resourcing relies on gut feel and static spreadsheets, utilization suffers and time-to-staff drags on for weeks. It's time to move from theoretical models of what your people can do to a real-time engine of what clients need. Download ProFinda's Demand-Led Skills Strategy Playbook to discover practical frameworks that unlock hidden talent, slash resourcing times to minutes, and boost utilization by 10–15%. [Download the playbook.](#)

Introducing the Resource Management Industry Benchmark

The RMI has launched the Resource Management Industry Benchmark, a new industry-wide initiative designed to measure the evolving state of Resource Management. By participating, organizations will help build a rich dataset on RM practices, structures, technologies, and outcomes, creating a powerful source of industry intelligence for comparison, decision-making, and long-term trend analysis. The benchmark is now open, and we encourage organizations to participate. [Check it out!](#)

Measure | Compare | Improve.





The Future of RM Belongs to Trusted Advisors

Why advisory skills are becoming essential in RM

At RMI Connect, we made the case that the future of Resource Management will not be defined by who can fill roles fastest, but by who can shape better decisions, influence outcomes, navigate trade-offs, and build trust.

Attendees agreed that this shift is already underway:

70% said their organizations are discussing the development of advisory skills. As AI creates more capability, the value of human judgment, influence, and trusted guidance only increases. What does this mean for the future of the RM profession? [Learn more.](#)



RMCP® Spotlight: Amanda Marshall

Meet Amanda Marshall, our latest RMCP® Spotlight! As Sr. Director, Capacity & Resource Management Leader at Grant Thornton, Amanda brings a unique blend of business, operational, and people-focused expertise to resource management.

After beginning her career in audit and earning her CPA, she found her passion in helping organizations and professionals succeed through effective resource planning. Most recently, she led the implementation of a resource planning platform serving 9,000 users across the U.S. and India, guiding a complex transformation that spanned multiple service lines. Known for her commitment to continuous learning and collaborative leadership, Amanda is helping shape the future of resource management while driving meaningful business impact. [Learn more about Amanda!](#)



INSIGHTS

The RMI conducts research studies to help professionals benchmark their resource management practices against peer organizations. Survey findings are then compiled into industry research reports. Click below to check out our current survey and recently published research reports:

Take our current survey: [RM Governance](#)

Check out our market research reports:

- Q1: [Inhibitors to Effective RM](#)
- Q2: [The Economic Value of RM](#)
- Q3: [The Emergence of AI and Intelligent RM](#)
- [Access RMI market research and benchmark data](#)



RMCP® Program Upcoming Classes

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