

RMCP® Spotlight



Name, Job Title, Company

Arunachalam Gunasekaran (Arun)

Manager – Resource Management (APJ Professional Services)

Informatica Business Solutions

What is one of your favorite hobbies?

Exploring historical places and exploring different food and culture.

Why did you choose to work in resource management?

I always wanted to work in the function where there is an opportunity to assist in the development of its employees, and to play a part in influencing strategic business decisions for the organization. My mentors suggested the Resource Management field would work towards my interests and now I am here (thanks to my mentors).

What characteristics do you think make a good resource manager?

Patience and being proactive.

What has been your biggest resource management challenge to date; and if you have overcome it, how?

Every day is a challenging day for resource management professionals, one of the common and biggest challenges I face is last minute project extensions. If the resource is planned to complete the project on a specific date, I usually plan in advance to staff that resource for an upcoming project. But often I will get a request to extend the resource in the current project for a couple of weeks to complete the project with some additional scope or change request. This creates conflict to staff the next project that we already planned. So, as an option 1, check with the new project 'Project Manager' to see if we can push the start date for couple of weeks. Option 2, check with the current project 'Project Manager' to see if we can replace with an alternate resource to complete the task. Option 3, the resource will start the new project as planned but not at full capacity, the resource will deliver at minimum capacity for a couple of weeks, once he/she completes the previous project, the resource will start delivering full capacity in a new project. So, I will work on the above 3 options depending on the situation.