



Power UP

How to Self-Assess Your Resource Management Readiness

December 7, 2016



RMI is dedicated to the advancement of resource and workforce management thought leadership, best practices and standards, globally recognized credentials that certify resource and workforce management expertise, and tools and resources necessary for effective and efficient management of human capital intensive businesses.

The RMI will provide the RM community a vehicle to advance the discipline of RM, and further the interests of the people who make up the RM community and the companies they work for.

Communicate/Collaborate

Thought Leadership

Download the white paper, Building Sustainable Competence in Resource Management: The Case for Certification.

[Read More →](#)

RM Community



Find tools and information to solve problems, improve performance, and stay on the top of your game.

[Read More →](#)

Become an RMCP®



Specifically designed for resource managers, RMCP® promotes and supports competency development for resource management (RM) professionals.

[Read More →](#)

Certification Classes



RMI offers in person and online certification classes each quarter in 2016. Exams are administered at the conclusion of the certification program.

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Educate

Three Big Problems

Project Performance

35-40% failure rates
Time, cost, quality

Utilization

Too low / Unpredictable
Trending down

Customer Sat

Internal and external
customers

Why?

- **Lack of RM specific process discipline**
- **Continuity of RM capable resources**
- **Insufficient Automation**
- **Education**

So How Do I Know if RM is My Issue?

| Operational Processes | Symptom | Resource Related Cause |
|-----------------------|--|---|
| Quality | <ul style="list-style-type: none">• Late stage system design problem• Rushed final stage e.g. test or user preparation• Large amounts of break-fix/incidents | <ul style="list-style-type: none">• Wrong or no expert in design phase• Late start due to initial staffing shortages• Wrong mix of skills |
| Project management | <ul style="list-style-type: none">• Budget overruns• Project delays | <ul style="list-style-type: none">• Staffing imbalances• Wrong mix of skills |

Gain a clearer picture by conducting a self-assessment!

See our whitepapers at

<http://resourcemanagementinstitute.com/rmcp-tools/thought-leadership-2/>

Performance Checks

Project Performance

On-time?
On-budget?

Utilization - %

Benchmark or better?
Consistency?

Utilization - Distribution

Consistency across and
within role types?

Quality

Defect levels
Rework

Attrition/Retention

Equal or better than
industry averages?

Private Whiteboard?

Does it exist? Why?

Performance Drivers

Inspect what you expect. RM is a x-functional process and governance plans are key to success

Even the smallest orgs can benefit from a modern PSA/PPM tool

With an accurate forecast you can add structure and discipline to sourcing and development



Accurate, up-to-date skills DB with availability, competencies, location

Process to match need with staff – how do you prioritize, break ties, manual or automated process?

Acquiring/developing human capital takes time – how far into the future can you see?

Just-in-Time Resourcing®

Conclusions

1. In the past 20 years the industry has made little progress in improving project performance
2. Resource management remains the #1 issue yet the RM discipline gets smallest investment on average (vs. PM or Quality)
3. Better RM process is the key – better PSA/PPM tools help but are only part of the solution

How to Benefit From the RMI

- ✓ Join the RMI – it's free!
- ✓ Communicate – build your own RM network
- ✓ Collaborate – participate in the RM forum, RMI events
- ✓ Learn – access our whitepaper library, and get certified!
- ✓ Participate in our new Survey Series – participants get free access to the survey results

<http://resourcemanagementinstitute.com/rmi-survey/>

Next RMCP® Programs

Cincinnati, OH
January 24-26

*\$1,295 early bird pricing
through December 30, 2016*



2017 Online Sessions
Start Feb. 22

*\$1,295 early bird pricing
through January 25, 2017*



Apply today at:

<http://resourcemanagementinstitute.com/apply/>

Have an idea for the next Power UP session?

Send a note to rmcp@resourcemanagementinstitute.com

We will consider both topics and guest speakers



THANK YOU

Resource Management Institute

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